

# LIMITED WARRANTY

**Thank you for your purchase of NAUTEVA Marine flooring. Sometimes defects and problems can occur. Please review below to see if you qualify for NAUTEVA's Limited Warranty coverage.**

**(If your project was performed by one of our certified dealers please contact your dealer directly for warranty coverages.)**

This limited Warranty is only valid to the purchaser of the product and is non-transferable. It is only valid when flooring is measured and installed by a certified NAUTEVA dealer. Warranties that require labor must be completed by the original certified dealer.

A final inspection of the product is required at the time of installation to identify any manufacturing defects. Any gouges, mis-cuts or manufacturing defects should be brought to the attention of the NAUTEVA certified dealer on the day of installation. Identified issues will be resolved through the support and help of the NAUTEVA certified dealer and covered under warranty terms.

Any warranty claims discovered must be submitted to your certified dealer within 10 days of installation. Failure to submit the claim within this period constitutes a waiver of the claim, will void the warranty, and relieve Nauteva Marine Floor LLC of any further responsibility. Timely notice of the warranty claim is important.

NAUTEVA provides a pro-rated 36-month limited warranty to the buyer of the product only. (Non-transferable warranty to first buyer) that covers workmanship and functionality at the time of installation and for a 36-month period thereafter. NAUTEVA promises to deliver product free of defect and quality workmanship. Customer final inspection is required at time of installation. If customer is not present, photos will be sent by the authorized installer for approval. In the event an issue with the product is evident, NAUTEVA will replace the portion of the product with as close to identical product as possible. If no replacement is able to be provided a refund for the effected portion of the product will be provided.

## WHAT IS COVERED

### ADHESION

This limited warranty does cover adhesion of NAUTEVA onto "non-porous" surfaces such as fiberglass and aluminum, when installed by an authorized NAUTEVA full-service dealer for the period of 36 months from installation date.

NAUTEVA warranties cover 100% of material cost for 0-1 years upon installation for specific areas that have adhesive issues. Years 1-5 will be discounted at 35%. Certified NAUTEVA dealers should always use adhesive pro-moter primers (except smooth aluminum) and install while temperatures exceed 60 degrees Fahrenheit.

### DE LAMINATION

De lamination refers to the material layers and separation. Your warranty covers any issues of de lamination for 36 months from installation date, or shipment date if the product was shipped to you.

### LIGHT AMPLIFICATION

NAUTEVA has the highest tolerance rating of heat in the class of EVA/PE foam on the market. There are possible instances where light temperatures may be amplified from gel-coat glare or chrome reflections from fixtures and exceed 180 degrees. Concentrated light onto NAUTEVA EVA/PE Foam can potentially burn and cause the material to fail and distort. NAUTEVA warranties cover 100% of material cost for 0-1 years upon installation for specific areas that have adhesive issues. Years 1-5 will be discounted at 35%. Once light amplification is identified, the customer must work with the certified NAUTEVA dealer for future resolution. Light Amplification will only be warranted one time. If suggested precautions are not taken, this can and will happen again.

### WARRANTY EXECUTION

All warranty replacement materials will be recut and sent directly to the customer for installation. If customer would like replacement pieces to be installed by dealer, they will need to contact the dealer directly once the claim is approved by NAUTEVA. Certified NAUTEVA dealers are independent and may apply labor charges for installation.

## WHAT IS NOT COVERED

### DENTING / DIVOTS / TEARS / SCRATCHES

NAUTEVA Marine flooring is composed of a synthetic foam. It should be understood that your flooring may dent or divot when concentrated weight is applied to the material for any length of time. This can be commonly found with folding chair legs, and a fully packed cooler. Sharp objects may and will cause scratching as well. Proper care should be used with your flooring.

### MATERIAL FADE

Some minor fading or discoloration may occur over time with use of NAUTEVA in a marine environment. Nauteva Marine Flooring has built-in UV protection to guard against fading, however certain colors (Red, Yellow, Green) can experience more fading than all other standard colors. Covering your boat when not in use will dramatically increase the longevity of your floor.

### EXPANSION / CONTRACTION

NAUTEVA is a synthetic material expected to expand and contract with different climates and temperatures. NAUTEVA will not cover areas that experience expansion and contraction. NAUTEVA can provide designs for customers with seamless designs. Customers should expect expansion / contraction will occur and small gaps may appear depending on atmospheric or environmental conditions.

### SCRATCHING:

Although the flooring is a great benefit to pets with traction, some pets can cause damage to the floor. Damages by pets are not covered under warranty.

### IMPROPER CLEANING

NAUTEVA Marine Floor does not require more than typical household cleaners. Check the website at [www.nauteva.com](http://www.nauteva.com) for recommended approved cleaning products. Damages to flooring from unauthorized product use will not be covered under warranty.

### UNAUTHORIZED REPAIR

Any damages to product caused by attempted repairs will void your warranty.

### SERVICE CALLS

The purchaser is responsible for travel and labor rates applied to any service calls.

## ADDITIONAL TERMS AND CONDITIONS

NAUTEVA Marine Floor's total liability under this warranty shall not exceed the replacement value of the covered product. This warranty is non transferable and only valid to the original purchaser. NAUTEVA warranty shall be governed and construed according to the laws of the State of New York, United States of America. The parties agree to personal jurisdiction in the State of New York, and venue in Suffolk County, New York.